

**You can bill Pinnacol Assurance electronically through ENS Ingenix, SSI or Emdeon Business Services**

Pinnacol Assurance works with three electronic data interchange vendors to receive electronic bills. They are ENS Ingenix, SSI and Emdeon Business Services. Here's some information for you to start using one of these vendors to bill Pinnacol. Once you are set up with ENS, SSI or Emdeon you can start to submit your bills to us electronically.

|   | <b>ENS Ingenix</b>   | <b>SSI</b>  | <b>Emdeon</b>   |
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| <b>Pinnacol Payer ID#</b>   | <b>CCIA1</b>   | <b>99999-0636</b>   | <b>84109</b>  |
| <b>If you already have an account with this vendor</b>  | Add Pinnacol payer ID (CCIA1) to your Payer Library. Also add Pinnacol payer ID to your interface with ENS to update the ENS system.   | Contact SSI's support desk at 800.820.4774 to have them provide the edit suite necessary to begin sending bills to Pinnacol.  | You do not need to do anything. Emdeon Business Services updated the payer list in their system. They also notified vendors they worked with and the vendors will update their payer lists. Use Pinnacol Assurance payer ID 84109 to submit bills to Pinnacol.  |
| <b>If you encounter issues with your claims or with batch submission</b>                              | Contact ENS Tech Support at <a href="mailto:Tsupport@ENShealth.com">Tsupport@ENShealth.com</a> or 719.457.8383 only if you have problems with batch submission. Their fax number is 888.567.8880.  | Log a System Support Request (SSR) and send to your Client Services Region or you can contact SSI Support at 800.820.4774. The fax number is 251.345.0122.  | Contact Emdeon Customer Solutions at 800.845.6592.  |
| <b>If you do not have an account with this vendor yet and would like to submit bills through them</b> | Contact CheenaMcKeller at 303.979.9132 to complete a contract. A standard contract template is available on line through ENS Website. The process could take 2 weeks for the hard copy to be mailed and executed. If you also want to bill government entities such as Medicare, ENS will help you obtain a submitter ID number. This process takes 2 to 4 weeks and can be done at the same time you're completing the contract with ENS. | Contact Pamela Phillips<br>The SSI Group, Inc. Net Billing<br>Sales Representative<br><a href="mailto:pamela.phillips@ssigroup.com">pamela.phillips@ssigroup.com</a><br>800.880.3032 ext. 1166<br>The process could take 2 weeks for the hard copy to be mailed and executed. | If you are with a physician office with 15 or less providers, call 866.369.8805. If you are with a Hospital, Clinic, Lab, University, and large physician practices with 16 or more physicians, call 877.363.3666.<br><br>Emdeon will ask for your basic information on-line to complete a contract and will set up training sessions for you to get started. The process normally takes about 30 days. |